

THE UPPER DALES HEALTH WATCH

The Patient Participation Group for the Central Dales GP Practice

Synopsis of the meeting held on 11th April 2016

- **The Aysgarth Superfast Broadband Cabinet** is now live but NHS England still has not provided an N3 secure line to Aysgarth Surgery. This is being chased up.
- A **Telemedicine** pilot project at Sycamore Hall is being planned. Sycamore Hall is also going to pilot a 'Step up Step down' bed. This will enable patients coming out of hospital to receive health care from GPs and District Nurses for up to 6 weeks, or allow a patient to get healthcare to prevent them from having to go into hospital. Central Dales patients can still be discharged from hospital into the Friary and be under the care of one of the Richmond GPs.
- **Brentwood Lodge, Leyburn** – if no other solution can be found, two of the proposed bungalows to be built on the site could be used for the present Health Services until such time as their relocation elsewhere in Leyburn was agreed. The future of the Dental Surgery is the responsibility of NHS England.
- The **new website address** is www.centraldalespractice.nhs.uk Information on the Upper Dales Health Watch has been included.
- The **2 year Nursing Project** is going well. Central Dales and the Leyburn Practices are involved in joint training and are sharing shifts.
- Training for **NHS Health Checks** has taken place, and patients thought likely to benefit will be invited to attend at one of the Surgeries. Anyone who has not visited a surgery for the last 3 years can also ask for a health check.
- The **Pharmacist in Hawes** now has a consulting room, so patients can ask for his help with minor ailments.
- If **repeat prescriptions** are currently due for dispensation at different times, the Practice can arrange for a GP to reset the dates so that all medication can be dispensed at the same time.
- **The Hambleton, Richmondshire & Whitby CCG has a potential budget shortfall** of £3M shortfall in 2016-17 which the CCG is working to manage. A positive meeting has taken place with the Council of Members (the GPs) and the Governing Body of the HRWCCG at which possible savings were discussed. The budget for 2016-17 will be presented to the HRWCCG Governing Body at their meeting at the end of May.
- The **defibrillator** in Preston-under-Scar has been used and has saved a life.
- **Missed appointments** are a growing issue. Patients need to understand that this wastes precious NHS time and resources, and that they should always contact the surgery (or the hospital) if they are unable to get to their appointment.

Jane Ritchie

Hon. Secretary, the Upper Dales Health Watch